Declaration

I declare that the dissertation hereby submitted to the University of Limpopo for the Master's degree in Development has not been submitted by me for a degree and at this University or any other institution, that is my work in design and execution, and that all material contained herein has been duly acknowledged.

Signed by_____

Date

ABSTRACT

This study analyzes challenges facing housing programmes, predominantly low cost housing projects. An assessment of the Nobody Mothapo low cost housing project in the Polokwane Municipality was done. The officials of the Department of Local Government and Housing, Polokwane Municipality, and beneficiaries of the Nobody Mothapo project participated in the study. The sample consisted of 43 participants with different characteristics. Group discussions were conducted during the data collection process. The findings of this study are that government is attempting to fulfill its obligations by providing shelter to the needy people although there are negative effects hampering the implementation process. The slow housing delivery process and poor quality houses are negatively affecting homeless people. Human settlements are still established without the necessary infrastructure such as electricity, roads and other social amenities.

In this study the challenges facing this housing delivery process are discussed. Recommendations are made regarding the role of government. Consumer education is emphasized to enhance community participation in their development and adherence to project management principles in the planning and implementation of low cost housing projects.

ACKNOWLEDGEMENTS

I would like to acknowledge the following people who helped to make this study successful.

I thank my supervisor, Dr. M.J. Matshabaphala, for his supervision, motivation and his critical comments throughout my study.

Mrs Thembi Inah Mashala is acknowledged for her passion in motivating me to gain strength and continue with my study when I was deeply traumatized by my beloved husband's death.

My sincere and heartily felt gratitude to my late husband, Zambezi Michael Makamu, without whose help and support this study would have been impossible to undertake. '**Etlela hi kurhula Mhlave**.' I also appreciate the support from my family as a whole, my daughter, Mashoto, son, Nyiko, and younger sister, Mpho Mphahlele, for bearing with all the inconveniences took place when I dedicated so much of my time to my study.

I appreciate the guidance of and encouragement from my father, Nkotsane Mphahlele, and my mother, Ramaesele Maria Mphahlele, who made me understand the importance of education in my life.

I salute all my brothers and sisters who supported me in different ways during the entire study.

My special thanks go to the Almighty God who gave me strength and guidance to conduct this study successfully.

TABLE OF CONTENT

Торіс	Pages	
Declaration	i	
Abstract		
Acknowledgements	iii	
Table of Content	iv	
List of Abbreviations	ix	
Chapter 1	1	
1.1 Background of Housing Delivery Process	1	
1.2 Statement of the Problem	6	
1.3 Motivation for the Study	7	
1.4 Aim and Objectives of the Study	8	
1.5 Major Research Questions	8	
1.6 Significance of the Study	8	
1.7 Definition of Key Concepts	9	
1.8 Conclusion	12	
Chapter 2 Literature Review	13	
2.1 Introduction	13	
2.2 Background of Housing in South Africa before the 1994 election	14	
2.2.1 Native's Land Act, act No.27 of 1913	14	
2.2.2 Housing during the Second World War	15	
2.2.3 Group Areas Act, act No. 41 of 1950	15	

2.2.4 Housing in 1970s	16	
2.2.5 Housing in 1980s	16	
2.2.6 Black Local Authority Act, act of 1982	17	
2.2.7 The Freedom Charter	18	
2.3 Housing in South Africa after the 1994 Democratic Elections	19	
2.3.1 Introduction	19	
2.3.1.1 Interim Constitution of the Republic of South Africa Act, act No. 200 of 1993	20	
2.3.2 Restitution of Land Rights Act, act No. 22 of 1994	20	
2.3.3 Extension of Security of Tenure Act, act No. 62 of 1997	20	
2.3.4 New Housing Policy Strategy for South Africa of 1994	21	
2.3.5 Constitution of the Republic of South Africa Act, act No. 67 of 1995	21	
2.3.6 Development Facilitation Act, act No. 67 of 1995	22	
2.3.7 Housing Act, act No. 107 of 1997 as amended	23	
2.3.8 National Housing Code (2000)	24	
2.3.9 Other Legislations that Regulate Housing	27	
2.3.10 Funding Allocation for Housing Subsidies	28	
2.4 Experiences from Sub-Saharan and International countries	29	
2.4.1 Housing Sub-Saharan Africa	29	
2.4.2 Housing Internationally	35	
2.5 Other Common Housing Challenges from Policies of Different Countries	39	

	2.5.1 Structure of Human Settlements	39		
	2.5.2 Institutional Framework	39		
	2.5.3 Housing Construction Sector	41		
	2.5.4 Sociological Issues	41		
	2.5.5 Housing Projects on Implementation Level	42		
2.6	Aspects Leading to Successful Housing Projects	44		
	2.6.1 Vision, Mission and Objectives	44		
	2.6.2 Project Management	45		
	2.6.3 Project Management Environment	57		
	2.6.4 Institutional Framework	57		
	2.6.5 Human Resource Development	59		
	2.6.6 Community Participation	60		
2.7	Conclusion	62		
Ch	Chapter 3 Research Methodology 63			
3.1	Introduction	63		
3.2	Research Design	63		
3.3	Area of the Study	65		
3.4	Population	67		
3.5	Sampling methods	69		
3.6	8.6 Data Collection Method70			
3.7	3.7 Data Analysis 72			
3.8	Difficulties Encountered During Data Collection	73		

3.9 Conclusion	
Chapter 4 Data Analysis and Interpretation	74
4.1 Introduction	74
4.1.1 Profile of the Beneficiaries	74
4.1.2 Profile of the Officials	76
4.2 Challenges Faced by Beneficiaries in Nobody Mothapo Low Cost Housing Project	76
4.3 Challenges Faced by Housing Officials in the Housing Delivery Process	79
4.4 Conclusion	83
Chapter 5 Interpretation and Analysis of the findings	84
5.1 Introduction	84
5.2. The background of Nobody Mothapo housing project	
5.3. Socio-economic impact of the project	
5.4 Infrastructure services	
5.5 Institutional Arrangements	88
5.5.1 Specific Roles of the National Department of Housing in housing delivery	89
5.5.2 Specific Roles of the Provincial Department of Housing in housing delivery	89
5.5.3 The Role of Local Municipality in housing delivery	90
5.6 Researcher's perception on poor quality houses and incomplete projects	91
5.6.1 Unrealistic National Targets	91

5.6.2	Beneficiary Involvement	92	
5.6.3	5.6.3 Human Resource Capacity		
5.7 Strategies on addressing the challenges facing the project			
	Poor quality houses, incomplete houses and issuing of title deeds	93	
	Poor project planning, abandoned projects and poor monitoring on the side of the contractor	94	
5.7.3	Poor quality control systems	94	
5.8 Conclusio	on	95	
Chapter 6 (Conclusion and Recommendations	96	
List of refe	rences	103	
Appendices	8	110	
Appendix A	Research Questions for Officials	110	
Appendix B	Research Questions for beneficiaries	112	
Appendix C	Examples of Poor Quality and Incomplete Houses	114	
C1		115	
C2		116	
C3		117	
C4		118	
C5		119	
C6		120	

LIST OF ABBREVIATIONS

AIDS	-	Acquired Immune Deficiency Syndrome
ANC	-	African National Congress
BLA	-	Black Local Authority
BNG	-	Breaking New Ground
CSC	-	Cuban Solidarity Campaign
DFA	-	Development Facilitation Act
GDP	-	Gross Domestic Product
GDFI	-	Gross Domestic Fixed Investment
HIV	-	Human Immunodeficiency Virus
HUD	-	Housing and Urban Development
IDP	-	Integrated Development Planning
IPMA	-	International Project Management Association
MEC	-	Member of Executive Council
NGO	-	Non Governmental Organization
NHBRC	-	National Home Builder's Registration Council
NHFC	-	National Housing Finance Corporation
PGDS	-	Provincial Growth Development Strategy
PMBOK	-	Project Management Book of Knowledge
PMI	-	Project Management Institute
RDP	-	Reconstruction and Development Programme
SMME	-	Small Medium Enterprise
SSA	-	Sub-Saharan Africa