

DECLARATION BY T.A SINGO

[REDACTED]

I, student T.A Singo ([REDACTED]) declare that this dissertation hereby submitted for the MASTER DEGREE BY COURSE WORK IN DEVELOPMENT STUDIES (MDEV) in the Turfloop Graduate School of Leadership (TGSL), Faculty of Management Sciences at the University of Limpopo has not previously been submitted for a degree at this or any other university or institution.

I planned and designed the study and that all reference materials contained in this study has been acknowledged.

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Singo T.A. (Mr)

[REDACTED]

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Date

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ABSTRACT

The study seek to analyze the role of the Local Government in distribution of equitable and basic needs to its community through efficient and effective service delivery through the utilization municipal infrastructure grant. Municipal service delivery is still a major concern in South Africa. In terms of the Constitution of South Africa (Act 106 of 1996), municipalities are the only spheres of government that are mandated for delivery of basic services such as water, sanitation, electricity, refuse removal, development and maintenance of community infrastructure, storm water, primary health and provision of better housing to the poorest of the poor.

The new dispensation in 1994, necessitated the transformation of the municipalities towards service delivery. The apartheid system was characterized by inequities in terms of provision of sustainable needs to its communities. The service delivery was fragmented along racial lines. Blacks were largely excluded from better services, while the minority enjoyed the services of municipalities around the country. Various laws, policies were enacted to find ways of ensuring that municipalities are responsive to community's demands and needs in an equitable manner. The White Paper on Local Government in 1998, outlined some strategies that needs to be followed for the Local Government to achieve its objective. The background of the study, problem statements highlighted the historical imbalances in the system and how it can be redressed to provide good governance at the local government.

The research questions form the basis of the study. The questionnaire for data gathering were formulated in line with the research questionnaire. Municipalities are characterized by service backlog, lack of skills (administratively and technically), lack of transparency and accountability that contribute to major challenges faced by municipalities in service provision. The research methodology used in this study focused more on the qualitative to allow participants to express their feelings in a descriptive manner and less on the

quantitative approach wherein figures were reflected in a form of tables and graphs . The provision of service, as a social phenomena focused on human beings as object of study. Ethical considerations were taken into account. Questionnaires were distributed to executive directors and officials in strategic positions of service delivery of City of Tshwane Metropolitan Municipality and also to SALGA, CoGTA and National Treasury. The aim of the questionnaire was to find out and assess the challenges faced by municipal officials on their day to day activities regarding the management and utilization of MIG in a responsible and accountable manner. Extensive literature review covered a range of books, journals, African National Congress (ANC) Manifesto, Reconstruction and Development Programme (RDP), White Paper, Discussion Documents and City of Tshwane's Annual Reports, Service Delivery Strategies Reports and other related documents that advocate for service delivery challenges and its impact.

The findings revealed that municipalities faced common challenges that impede on the progress of service delivery. Some of the challenges are beyond their control like the non-availability of government owned land. Most of municipalities are characterized by lack of funding, under-spending or over-spending. Media news regularly covers negative aspects such as corruption that occurs in municipalities and not positive issues of delivery of service. In the City of Tshwane Metropolitan Municipality, housing is still a major challenge. The ever increasing demand from communities also impact on the budget of the municipality. Immigration in Tshwane area have negative effect on service delivery, particularly the housing backlog and proper sanitation.

LIST OF ACRONYMS

ANC	African National Congress
ASD	Alternative Service Delivery
ASGISA	Accelerated Shared Growth Initiative of South Africa
CBOs	Community Based Organisations
CMIP	Consolidated Municipal Infrastructure Grant
COGTA	Cooperative Governance and Traditional Affairs
CoT	City of Tshwane
CTMM	City of Tshwane Metropolitan Municipality
DORA	Division of Revenue Act
DPLG	Department of Provincial and Local Government
DPW	Department of Public Works
DWAF	Department of Water Affairs and Forestry
EPWP	Expanded Public Works Programme
FBW	Free Basic Water
GDS	Growth and Development Strategy
GEAR	Growth, Employment and Redistribution Programme
GGDS	Gauteng Growth and Development Strategy
GVA	Gross Value Added
IDP	Integrated Development Plan
IGR	Intergovernmental Relations Framework
INEP	Integrated National Electrification Programme
IP&WM	Integrated Pollution and Waste Management
MFMA	Municipal Finance Management Act
MIG	Municipal Infrastructure Grant
MIIF	Municipal Infrastructure Investment Framework
MSA	Municipal Structures Act
MTEF	Medium Term Expenditure Framework
NGOs	Non Governmental Organizations
NSDP	National Spatial Development Perspective

NWMS	National Waste Management Strategy
PPPs	Public Private Partnerships
RDP	Reconstruction and Development Programme
SALGA	South African Local Government Association
SLA	Service Level Agreement
TWWTP	Temba Waste Water Treatment Plant
UTF	Urban Transport Fund

LIST OF FIGURES

- Figure 1 Map of CoT Metropolitan Municipality (Demarcation Board, 2003)
- Figure 2 Schematic representation of the areas of high population densities in CoT (Source: Tshwane MIG-Cities Submission 2010/11)
- Figure 3 Bulk Water Supply Reservoir in Themba with trucks collecting water for the un-serviced areas in the part of North East region
- Figure 4 Waste Water Treatment Plant in Themba Area (North East) servicing area
- Figure 5 Themba Electricity Sub-station reticulating to population (North East Region)
- Figure 6 A photographic representation of shortage of housing, roads, electricity, water and sanitation and, waste removal services in the formal residential area in Kudube (North East Region)
- Figure 7 A photographic representation of Housing Backlog in the Wintreveld Area- Mabopane (North West Region)
- Figure 8 A gravel road in the Themba RDP area (North East Region)
- Figure 9 A newly constructed road and stormwater drainage in Themba Community (North East Region)
- Figure 10 A newly constructed roads and stormwater drainage in Soshanguve (North West Region of CoT)
- Figure 11 A new kerb side waste removal service point in Themba Community (North East Region)

LIST OF TABLES

- Table 1 Roles of National and Provincial Government (Source:MIG-CITIES, 2010:48-49)
- Table 2 Table indicating a global summary of City of Tshwane's water supply (Source: IMQS, Nov 2007)
- Table 3 Budget allocation and actual expenditure per Department from 2006/07 to date for the City of Tshwane (Source: MIG-CITIES, 2010)
- Table 4 Capital Programme performance per funding source from 2006/07 to date for the City of Tshwane (Source: MIG-Cities,2010)
- Table 5 Key Municipal Services Backlogs (Source:MIIF,2008)
- Table 6 Summary of Funding Allocation and Expenditure for Infrastructure Development in CoT in year 2007/08
- Table 7 Summary of Funding Allocation and Expenditure for Infrastructure Development in CoT in year 2008/09
- Table 8 Summary of Funding Allocation and Expenditure for Infrastructure Development in CoT in year 2009/10
- Table 9 Summary of the Water and Sanitation MIG Allocation and Expenditure for CoT between 2007/08 and 2009/10 FY
- Table 10 Summary of the Electricity MIG Allocation and Expenditure for CoT between 2007/08 and 2009/10 FY
- Table 11 Summary of the Housing MIG Allocation and Expenditure for CoT between 2007/08 and 2009/10 FY

Table 12 Summary of the Roads and Stormwater MIG Allocation and Expenditure for CoT between 2007/08 and 2009/10 FY

Table 13 Summary of the Waste Management MIG Allocation and Expenditure for CoT between 2007/08 and 2009/10 FY

LIST OF GRAPHS

- Graph 1 Graphical representation of the population and economic growth of the City of Tshwane (CoT) (Source: Global Insight, 2007)
- Graph 2 Graphical representation of the City of Tshwane MIG Allocation and Expenditure patterns for Water and Sanitation from 2007/08 to 2009/10 FY
- Graph 3 Graphical representation of the City of Tshwane MIG Allocation and Expenditure patterns for Electricity from 2007/08 to 2009/10 FY
- Graph 4 Graphical representation of the City of Tshwane MIG Allocation and Expenditure patterns for Housing Services from 2007/08 to 2009/10 FY
- Graph 5 Graphical representation of the City of Tshwane MIG Allocation and Expenditure patterns for Roads and Stormwater from 2007/08 to 2009/10 FY
- Graph 6 Graphical representation of the City of Tshwane MIG Allocation and Expenditure patterns for Waste Management from 2007/08 to 2009/10 FY