ABSTRACT

This research was conducted in the Pietersburg circuit of Limpopo Province (LP) of South Africa (SA). Three Public Adult Learning Centres (PALCs) namely Flora Park, Pietersburg Comprehensive, and Rethabile were used as case studies in this research. The aim of the study was to investigate the educational needs of domestic workers at these three public adult learning centres.

To achieve the main aim outlined above, I formulated the following main research question:

• What are the educational needs of domestic workers at public adult learning centres in Pietersburg circuit?

In trying to answer the question above, I decided to undertake a multiple case study in order to investigate educational needs of domestic workers at the three public adult learning centres. This study had elements of needs assessment design. It was the objective of this study to investigate programmes that are offered to domestic workers at these centres. This has helped to establish if the programmes are able or unable to meet the needs of the domestic workers.

The study has revealed that the aim of public adult learning centres in Pietersburg circuit is to teach adult learners how to read and write. Their objectives are to enable the learners to further their studies, to get well-paying jobs and to no longer be socially excluded. The programmes offered at the adult learning centres of Pietersburg circuit are generally for adult learners and are not specifically designed for domestic workers. These programmes offer a similar curriculum that is offered in the mainstream schools.

This study has found that educational needs of domestic workers are inter alia, ability to access important documents, ability to communicate in English, ability to use new Technology and acquisition of skills in their scope of work.

The programmes that are offered at the public adult learning centres in Pietersburg circuit are indirectly meeting the educational needs of domestic workers. Their aim of teaching adult learners how to read and write will help learners to be able to access important documents. Teaching English as one of the Learning Areas will enhance the ability of domestic workers to communicate through the language English.

The fact that the programmes are not specifically for domestic workers indicates that some of their educational needs are not met. Technology is taught as a Learning Area but the content thereof is not related to their daily work as domestic workers. Domestic workers need to be taught, for example, how to use a computer so as to be able to help the children of their employers with homework.

The programmes offered to domestic workers need to include skills training because they need to acquire skills in their scope of work. The domestic workers' scope of work includes amongst others, looking after children, cleaning skills and food preparation.

The findings of this study might be relevant to other centres in other places of Limpopo Province with similar adult learners. However care has been taken in this study not to over generalise as different centres in various places of Limpopo Province may differ from one another in for example, nature of participants. The results of this study could be used to improve the programmes that are offered in public adult learning centres of the Limpopo Province.

LIST OF ACRONYMS

AAAT Applied Agriculture and Agricultural Technology

ABET Adult Basic Education and Training

AET Adult Education and Training

ASGISA Accelerated Shared Growth Initiatives of South Africa

ATMs Automated Teller Machines

BCEA Basic Conditions of Employment Act

DoE Department of Education

EAP Economically Active Population

EEED Educational levels Economy Employment and Development

FET Further Education and Training

GDP Gross Domestic Product

GEAR Growth, Employment and Redistribution

HDI Human Development Index

HSS Human and Social Sciences

LO Life Orientation

LP Limpopo Province

LTSM Learner - Teacher Support Material

MLMMS Mathematical Literacy, Mathematics and Mathematical Sciences

NCS National Curriculum Statement

NS Natural Sciences

p.a per annum

OECD Organisation for Economic Co-operation and Development

OTA Office of Technology Assessment

PALCs Public Adult Learning Centres

PCs Personal Computers

SA South Africa

SMMEs Small Micro and Medium Enterprises

TABLE OF CONTENTS

Dedicat	tion	
Declara	ition	
Acknow	vledgements	
Abstrac	et e	i
List of	Acronyms	iii
CHAI	PTER 1: GENERAL ORIENTATION	
1.1	Introduction	1
1.2	Limpopo Province	1
1.2.1	The dominant ethnical groups of Limpopo Province	2
1.2.2	Educational level	3
1.2.3	Employment	3
1.3	Polokwane city	3
1.3.1	Area and Population of Polokwane City	4
1.3.2	Educational level, Economy, Employment and Development (EEED)	4
1.3.3	Dominant Languages spoken in Polokwane City	5
1.4	Domestic workers in Polokwane City	5
1.5	Adult Basic Education and Training (ABET) before the year 2000	8
1.6	Recognition of ABET by the National Constitution of South Africa	8
1.7	Aims of the study	9
1.8	Research questions	9
1.9	Relevance of the study	10
1.10	Scope of the study	10
1 11	Conclusion	11

CHAPTER 2: THEORETICAL FRAMEWORK

2.1	Introduction	12
2.2	Definition of key concepts	12
2.2.1	Educational needs	12
2.2.2	Domestic worker(s)	13
2.2.3	Adult learner(s)	14
2.2.4	Adult Basic Education and Training (ABET)	14
2.3	Key elements of educational needs	15
2.3.1	Access to important documents	16
2.3.2	Ability to communicate in English	18
2.3.3	Ability to use new Technology	19
2.3.3.1	Automated Teller Machines (ATMs)	19
2.3.3.2	Cellular phones	19
2.3.3.3	Computers	20
2.3.4	Acquisition of skills in the domestic workers' scope of work	20
2.3.4.1	Looking after children	21
2.3.4.2	Cleaning skills	21
2.3.4.3	Food preparation	22
2.4	Conclusion	22
СНАР	TER 3: RESEACRH METHODOLOGY	
3.1	Introduction	23
3.2	Research design	23
3.3	Data collection	24
3.3.1	Reviewing and examination of documents	24
3.3.2	Fieldwork	25
3.3.2.1	Introductory phase	25
3.3.2.2	Extensive fieldwork phase	26

3.3.2.2.2	Educators' stage	27
3.3.2.2.3	Learners' stage	27
3.3.2.3	Observation phase	28
3.4	Data analysis	29
3.5	Conclusion	30
СНАРТ	TER 4: EDUCATIONAL NEEDS OF DOMESTIC WORKE	RS
4.1	Introduction	31
4.2	An overview of Pietersburg circuit	32
4.3	Flora Park Comprehensive Public Adult Learning Centre	33
4.3.1	Introduction	33
4.3.2	An overview of Flora Park Comprehensive Public Adult Learning	33
	Centre	
4.3.3	Aims and objectives	34
4.3.4	Learning Areas	34
4.3.5	Staff for the centre	36
4.3.6	Learners	36
4.3.7	Critical Areas	36
4.3.7.1	Access to important documents	36
4.3.7.2	Ability to communicate in English	38
4.3.7.3	Ability to use new Technology	38
4.3.7.4	Acquisition of skills in the domestic workers' scope of work	39
4.3.8	Challenges faced by educators and learners	40
4.3.8.1	Recruitment and enrolment	40
4.3.8.2	Training	41
4.3.8.3	Absenteeism	42
4.3.8.4	Punctuality	43

26

3.3.2.2.1 Centre Managers' stage

4.3.8.5	Relevance of the programmes	43
4.3.8.6	Lack of resources	43
4.3.8.7	Accommodation	44
4.3.9	Observations	44
4.3.9.1	Infrastructure	44
4.3.9.2	Punctuality	44
4.3.9.3	Teaching and learning materials	45
4.3.9.4	Enrolment	45
4.3.9.5	Lesson Presentation	45
4.4	Pietersburg Comprehensive Public Adult Learning Centre	49
4.4.1	Introduction	49
4.4.2	An overview of Pietersburg Comprehensive Public Adult Learning	
	Centre	49
4.4.3	Aims and objectives	50
4.4.4	Learning Areas	50
4.4.5	Staff for the Centre	52
4.4.6	Learners	52
4.4.7	Critical Areas	52
4.4.7.1	Access to important documents	52
4.4.7.2	Ability to communicate in English	53
4.4.7.3	Ability to use new Technology	54
4.4.7.4	Acquisition of skills in the domestic workers' scope of work	54
4.4.8	Challenges to educators and learners	55
4.4.8.1	Recruitment and enrolment	55
4.4.8.2	Training	56
4.4.8.3	Absenteeism	56
4.4.8.4	Punctuality	57
4.4.8.5	Relevance of the programmes	57
4.4.8.6	Lack of resources	58
4.4.8.7	Accommodation	58
		58

4.4.9	Observations	58
4.4.9.1	Infrastructure	58
4.4.9.2	Punctuality	59
4.4.9.3	Teaching and learning materials	59
4.4.9.4	Enrolment	59
4.4.9.5	Lesson Presentation	60
4.5	Rethabile Public Adult Learning Centre	62
4.5.1	Introduction	62
4.5.2	An overview of Rethabile Public Adult Learning Centre	62
4.5.3	Aims and objectives	63
4.5.4	Learning Areas	63
4.5.5	Staff for the Centre	65
4.5.6	Learners	65
4.5.7	Critical Areas	65
4.5.7.1	Access to important documents	65
4.5.7.2	Ability to communicate in English	66
4.5.7.3	Ability to use new Technology	67
4.5.7.4	Acquisition of skills in the domestic workers' scope of work	68
4.5.8	Challenges to educators and learners	69
4.5.8.1	Recruitment and enrolment	69
4.5.8.2	Training	70
4.5.8.3	Absenteeism	71
4.5.8.4	Punctuality	71
4.5.8.5	Relevance of the programmes	71
4.5.8.6	Lack of resources	72
4.5.8.7	Accommodation	72
4.5.9	Observations	72
4.5.9.1	Infrastructure	72
4.5.9.2	Punctuality	73
4.5.9.3	Teaching and learning materials	73
4.5.9.4	Enrolment	74

4.5.9.5	Lesson Presentation	74
4.6	Conclusion	76
СНАР	TER 5: CROSS-CASE ANALYSIS	
U		
5.1	Introduction	77
5.2	Analysis of Critical Factors	82
5.2.1	Aim and objectives of the programmes	83
5.2.2	Programmes offered	83
5.2.3	Access to important documents	83
5.2.4	Ability to communicate in English	83
5.2.5	Ability to use new Technology	84
5.2.6	Acquisition of skills in the domestic workers' scope of work	84
5.2.7	Recruitment	84
5.2.8	Enrolment	84
5.2.9	Training	84
5.2.10	Relevance of the programmes	85
5.2.11	Resources	85
5.2.12	Accommodation	85
5.3	Observations	85
5.3.1	Infrastructure	86
5.3.2	Punctuality	86
5.3.3	Teaching and learning materials	86
5.3.4	Enrolment	87
5.3.5	Lesson Presentation	87
5.4	Concluding remarks	87

CHAPTER 6: CONCLUSION, RECOMMENDATIONS AND REFLECTIONS

6.1	Introduction	90
6.2	Conclusion	91
6.2.1	Summary of the chapters	91
6.3	Recommendations arising from the study	92
6.3.1	Ability to access important documents	92
6.3.2	Ability to communicate in English	92
6.3.3	Ability to use new Technology	92
6.3.4	Acquisition of skills in the domestic workers' scope of work	92
6.3.5	Training	93
6.3.6	Relevance of the programmes	93
6.3.7	Absenteeism and Punctuality	93
6.3.8	Resources	93
6.3.9	Accommodation and infrastructure	94
6.4	Recommendations for further study	94
6.5	Reflections	95
6.5.1	Knowledge gained	95
6.5.2	Challenges	95
6.6	Conclusion	96
LIST	OF REFERENCES	97
APPE	NDICES	
Append	lix 1: Interview questions for a meeting with Centre Managers	102
Append	lix 2: Interview questions for a meeting with Educators	106
Append	lix 3: Interview questions for a meeting with adult learners (domestic	109

	workers)	
Appendix	4: Observation Sheet	113
Appendix	5: Analysis of data collected at Flora Park Comprehensive Public	116
	Adult Learning Centre	
Appendix	6: Analysis of data collected at Pietersburg Comprehensive Public	118
	Adult Learning Centre	
Appendix	7: Analysis of data collected at Rethabile Public Adult Learning	121
	Centre	
Appendix	8: Geographical Map of Limpopo with bordering countries and	124
	Provinces	
Appendix	9: Geographical Map of Limpopo showing districts	125
Appendix	10: Geographical map of Polokwane city in details	126
LIST O	F FIGURES	
Figure 1	A photo showing Flora Park Comprehensive Primary School	22
F' 0	where ABET centre is located	33
Figure 2	A photo showing an educator facilitating a lesson to levels three	
	and four learners at Flora Park Comprehensive Public Adult	40
	Learning Centre	48
Figure 3	A photo showing Pietersburg Comprehensive Primary School	
	where ABET centre is accommodated	49
Figure 4	A photo showing an educator facilitating a lesson to levels one	
	and two learners at Pietersburg Comprehensive Public Adult	
	Learning centre	61
Figure 5	A photo showing Capricorn FET College where ABET centre is	
	situated	62

	and four learners at Rethabile Public Adult Learning Centre	76
LIST OF	TABLES	
Table 1	Number of centre managers interviewed per centre according to	
	gender	27
Table 2	Number of educators interviewed per centre according to gender	28
Table 3	Number of learners interviewed per centre according to gender	29
Table 4	Example of data matrix used in this study	31
Table 5	Learning Areas offered at Flora Park Comprehensive Public	
	Adult Learning Centre	35
Table 6	Enrolment statistics for the years 2004 to 2008 (Flora Park	
	ABET Centre)	41
Table 7	Enrolment statistics per level for week ended 22/02/2008 (Flora	
	Park ABET Centre)	45
Table 8	Learning Areas offered at Pietersburg Comprehensive Public	
	Adult Learning Centre	51
Table 9	Enrolment statistics for the years 2000 to 2008 (Pietersburg	
	ABET Centre)	55
Table 10	Enrolment statistics per level for week ended 22/02/2008	
	(Pietersburg ABET Centre)	59
Table 11	Learning Areas offered at Rethabile Public Adult Learning	
	Centre	64
Table 12	Enrolment statistics for the years 2000 to 2008 (Rethabile ABET	
	Centre)	70
Table 13	Enrolment statistics per level for week ending 22/02/2008	
	(Rethabile ABET Centre)	74
Table 14	Data matrix on cross-case analysis of the three public adult	
	learning centres	77

A photo showing an educator facilitating a lesson to levels three

Figure 6